

17/5/12 (E)

(Following Paper ID and Roll No. to be filled in your Answer Book)

PAPER ID : 2527	Roll No.	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
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B. Tech.

(SEM. VI) THEORY EXAMINATION 2011-12

ERP SYSTEMS

Time : 2 Hours

Total Marks : 50

Note :— Answer *all* questions.

1. Attempt any **four** parts of the following :— (4×4=16)

- (a) What is ERP ? Discuss the advantages and disadvantages of using ERP system in an organization.
- (b) What measures do you suggest for the successful implementation of ERP system.
- (c) If the firm did not want to go 'Implementing all departments at the same time' what order of module implementation do you prescribe ?
- (d) From where ERP had been originated and what are the concepts behind it ?
- (e) Explain the conceptual model of ERP.
- (f) What are the major components of ERP ? Explain any three in short.

2. Write short notes on any **four** parts of the following :—

(3×4=12)

- (a) What do you mean by BPR ? How is it useful in the implementation of ERP ?

(b) Discuss the key features of OLAP technology.

(c) What is supply chain management? How does it differ with ERP?

(d) What do you understand by Link Access Procedure?

(e) Why do companies need data warehouses?

(f) Differentiate between business process and business functions.

3. Attempt any **two** parts of the following :— (6×2=12)

(a) Discuss the ERP market in Indian context.

(b) Who are ERP vendors? Explain the role and responsibilities of ERP vendors.

(c) Write a short note on "Human Resource for ERP systems".

4. Attempt any **two** parts of the following :— (5×2=10)

(a) Discuss the impediments and initiatives to achieve success in ERP projects.

(b) Why is it necessary to integrate ERP into organizational culture? Also write down the effects of e-commerce on ERP.

(c) Write short note on Oracle.